

YOLANESS Battery Mobile Application

Privacy Policy

Shenzhen Topband Battery Co.,Ltd(hereinafter referred to as “we”, “us”) has made this application available for use with the YOLANESS Battery energy storage products. The YOLANESS Battery application has been developed and deployed on behalf of Topband by a third party developer, (hereinafter referred to as “developer”). The developer collects and processes your personal data fully complying with the requirements of EU General Data Protection Regulation and within the scope stated in the Privacy Policy (hereinafter referred to as “this Policy”) when providing you with [YOLANESS](hereinafter referred to as “this application”).

Please read and understand this Policy before submitting your personal data. Please note that this Policy applies only and exclusively to this application. Please refer to other privacy policies if you use other KiloVault products and services.

This Policy will help you understand the following content:

Who we are

What personal data is collected

What is the legal basis for processing your personal data

How your personal data is managed

Use of third parties to process, share, transfer, and disclose your personal data

What rights you have

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1. Who we are.

1.1. Our company, Shenzhen Topband Battery Co.,Ltd, is registered at Topband Industrial Park,LiYuan Industrial Zone,Shiyan,BaoAn District,Shenzhen,China. We have licensed this application from the developer. We have full rights to this application and will be responsible for all matters related to this application.

2. What personal data is collected.

2.1.To provide you with better service and realize the basic functions of this application, we collect the following personal data for each function:

2.1.1. In order to enable your account’s registration and verification, we need to collect your user name, password, e-mail address and phone number;

2.1.2. In order to enable your using of the device and ensure the normal operation, we need to collect your IP address, city, time zone, device information (including but not limited to, Wi-Fi mac address, serial number, battery model, etc.) and real-time data from the device (including but not limited to software version, voltage, current, cycles, SoC, capacity ,temperature, fault code, etc.).

3. What is the legal basis for processing your personal data

3.1. The developer collects and processes your personal data within the scope necessary for realizing the above functions. We conduct such personal data processing activities in order to fulfill our obligations under the battery purchase agreement and to provide you with the product and related services (including this application). Therefore we rely on the necessity of performing the contract as the legal basis for such data processing activities.

4. How your personal data is managed.

4.1. Storage of your personal data. Your personal data will be stored properly in Western United States, in Oregon in Amazon's cloud.

4.2. Security of your personal data. The server we use has the industry-leading security capacities to protect your personal data. In addition, by strengthening the administrative and technical safeguards (such as the access control system, encryption and security training of employees) for personal data, we will endeavor to protect your personal data from unauthorized access, use, disclosure, modification, damage, loss and any other forms of unlawful processing.

4.3. The network environment is not absolutely secure. In the event of a personal data security incident, we will fulfill our notification obligations, which may include informing you of the basic circumstances and possible impact of the security incident, the actions we have taken or will take, and recommendations that you can take precautions and reduce risk on your own initiative. We will endeavor to inform you in a timely manner by telephone, email, notification, etc., and we may make an announcement on the KiloVault website under certain circumstances.

4.4. If you know or have reason to believe that your personal data has been lost, stolen, misappropriated or otherwise infringed, or if there is any actual or suspected embezzlement of your personal data, please contact us.

5. Use of third parties to process, share, transfer, and disclose your personal data.

5.1. In principle, we transfer your personal data to third parties only with notification and your authorization. In order to ensure the security of your personal data, we will follow the principle of minimization and comply with applicable legal requirements when sharing, transferring or disclosing your personal data with the following third-parties:

5.1.1. Service providers: such as companies that support our IT, help us process personal data we hold and provide us with underlying cloud service. We have signed data processing agreements with related service providers to ensure the lawful and secure personal data processing.

5.1.2. SDK providers: in order to enable your normal use of this application, we embed SDK or other similar applications of authorized partners in this application. When we push a notification to your phone, Alibaba Cloud Mobile Push SDK will collect your device information, application list information, network information and location information. We will conduct security checks on the Application Programming Interfaces (API) and Software Development Kit (SDK) collecting personal data and agree with the authorized partners on strict data protection measures to ensure that the partners collect and process your personal data in accordance with our agreements and this Policy.

5.1.3. Government or regulators: on the basis of ensuring the security and legality of the disclosure, we may also disclose your minimal and necessary personal data to the law enforcement agencies/governmental authorities, if we believe that such disclosure of your personal data complies with any applicable law or responds to related legal process, after

checking with specific law enforcement authorities on the basis of the disclosure.

5.1.4. Business transfer: for the transfer of your personal data during merger, acquisition, bankruptcy liquidation, asset transfer, or other similar transactions, we will require the new company or organization possessing your personal data to be bound continuously by the requirements, commitments and safeguards described in this Policy. For instance, the new company or organization should not use your personal data beyond the said purposes. Otherwise, we will require the new company or organization to reapply for corresponding authorization from you.

6. What rights you have.

6.1. You are entitled by law to the following rights in respect of your personal data: 6.1.1. INFORMATION AND ACCESS: You have the right to be provided with certain information about our processing of your personal data and access to that data.

6.1.2. RECTIFICATION: If your personal data changes, we encourage you to inform us of the change. You have the right to require inaccurate or incomplete personal data to be updated or corrected.

6.1.3. ERASURE: You have the right to require that your data be erased in certain circumstances where it is no longer necessary for us to process this data in relation to the purposes for which we collected or processed the data.

6.1.4. DATA PORTABILITY: You may have the right to have the data transferred to you or another controller in a structured, commonly used and machine-readable format, where this is technically feasible.

6.1.5. RIGHT TO RESTRICTION OF PROCESSING: You have the right to restrict our processing of your personal data while your request for data rectification or objection to personal data processing is being considered, if we no longer need to process your data but you need that data in connection with a legal claim, or if our processing is unlawful but you do not want us to erase the data. If this right applies, we will continue to store your data but will only further process it with your consent, for the establishment, exercise or defense of legal claims, to protect the rights of another person, or for reasons of important public interest.

6.1.6. RIGHT TO COMPLAINTS: If you have any objection to our data processing activities and this Policy, you have the right to lodge a complaint with the regulatory authorities in your country or region.

6.2. We guarantee that you may lawfully exercise the relevant rights described in this section by contacting us or by changing settings. Please note that we may ask you to verify your identity and request before taking further action on your request. In general, we will not charge you any fees unless such requests exceed the usual requirements. If you have any questions, you can contact us.

7. How children's personal data is protected.

7.1. Our products and service are primarily aimed at adults. We do not knowingly collect personal data of children under 13 years old without the parents' or guardian's consent. Where the parents or guardian consent to collection and processing of children's data, we will only use or disclose these data within the scope of parents or guardian's explicit consent and strictly complying with legal provisions in your country/territory. If we find that we have collected a

child's personal data without prior verifiable consent of his/her parents or guardian, we will take measures to delete related personal data as soon as possible.

8. How to update this Policy.

8.1. We may update this Policy from time to time. If this Policy is revised, we will promptly release the latest revised version of this Policy in prominent positions on our website. If there are any major changes to this Policy, we will notify you of such changes in a more prominent way by means of such as but not limited to; email, text message, or website pop-ups.

9. How to contact us.

9.1. If you have any opinions, suggestions or questions about this Policy, or have any requests or queries regarding your personal data, please contact us in the following manner. In principle we will reply within 30 days.

Contact Information:

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